

i3RTM UNRIVALLED SITE BASED PRODUCT SUPPORT

CQMS i3R Wear Monitoring/reporting and commitment to continuous improvement CQMS Razer dedicates a product support member to oversee each and every field installation. Responsibilities include all commissioning, fitment and removal training as well as i3R reporting. i3R is an all encompassing support based monitoring and reporting system that comes at no cost to our customers. i3R is an integral part of our product development and continuous improvement. i3R is designed to benefit individual sites and unique applications.



RECORD

A commitment from CQMS Razer that all products fitted to a site will be monitored and inspected regularly to ensure product performance meets our customers satisfaction.

INSPECT

A commitment from CQMS Razer that all products fitted to a site will be monitored and inspected regularly to ensure product performance meets our customers satisfaction.

RECOMMEND

Combining the reports and field experience, a Product Support member can give an educated and well informed recommendation for implementation of preventative maintenance scheduling or improvements to products to increase wear life and reduce costs.

REPORT

A collection of charts, graphs and reports outlining the performance of CQMS Razer products as well as competitor products if required. All reports are based on the data collected on inspection; no report is inferred or guessed.